**MODEL FORM FOR COMPLAINT**

(Please fill it in legibly, preferably in capital letters)

………………….. ……………………..

………………….. (Place, date)

…………………..

(Consumer’s data)

**“BALUMI”**

**Agnieszka Siulerzycka**

**ul. Montwiłła 45**

**05 – 825 Grodzisk Mazowiecki**

**E-mail:** [***zamowienia@balumi.com.pl***](mailto:zamowienia@balumi.com.pl)

I hereby notify that the goods purchased on …………………. are defective. The defect was found on ……………………….. and consists of ………………………………………………………………………………………………………………………………………………………………………………………………...…………………………………………………………………………………………………....... *(description of the defect)*

Accordingly, in accordance with the Act of April 23,1964 of the Civil Code, I request:

* exchange of goods with new ones\* (art. 561 § 1)
* free repair of the goods\* (art. 561 § 1)
* reduction of the price of goods by ……….. (in words: ……………………………) PLN, Please return the amount stated to my account…………………………………./postage to my address ……………...…………………….…...……...\* (art. 560 § 1)
* I withdraw from the contract and ask for a refund of the price of the goods to the account …………………………………………………………………….\* (art. 560 § 1)

……………………..

*Date and Signature of the Consumer*

(\*) Delete, where not applicable